You were assigned 2 newspaper readings (virtual assistants, flipped classrooms) for today’s class. Analyze and evaluate the impact of these 2 technologies (similarly to the analysis in Gof using the ATM/online banking example). What alternatives are you comparing them to?

1. What are the benefits (both obvious and subtle)?

2. What are the costs and side effects (both obvious and subtle)? Organize your discussion according to at least 2 of the following issues and 2 of the following themes from GoF:

**ISSUES**
- Unemployment
- Alienation and customer service
- Crime
- Loss of privacy
- Errors
- Freedom of speech
- Intellectual property
- Evaluation and controlling technology
- Professional ethics

**THEMES**
- Old problems in a new context
- Adapting to new technology
- Varied sources of solutions to problems
- The global reach of the net
- Trade-offs and controversy
- Differences between personal choices, business policies, and law